

## Food and Beverage Server

Big Al's BBQ is where BBQ-lovers, friends and family get together in an energetic gathering place to devour mouth-watering favourites fresh off the grill. We're looking for friendly, down-to-earth Team Members who are passionate about cooking or serving the best BBQ in Canada and want to have a great time doing it.

**Overview:** As a Server, you're responsible for creating a fun atmosphere while exhibiting your product knowledge, enthusiasm and passion. By executing our service standards, you provide our Guests with a unique experience.

### Responsibilities include:

- Be a “know it all” about our regular promotional beverage/food menus. Communicate and recommend
- Provide a welcoming smile and genuine hospitality
- Get to know our Guests and enhance their personal experience while flawlessly executing our steps of service
- Process Guests orders and payments in a timely manner
- Provide responsible alcohol service to all Guests
- Adhere to safe food safety and handling procedures
- Abide by Food Safety regulations and best practices

### Is this You?

- Previous experience as a Server is an asset
- Provincial Responsible Alcohol Service certification is required
- Excellent communication and interpersonal skills
- Energetic and self-confident with a positive attitude and willingness to learn
- Ability to thrive in a fast-paced environment
- Able to work a flexible schedule (i.e. days, nights, weekends)
- Team Player - help contribute to a positive Guest experience

### PERKS! Why should you work for us?

- 20% employee discount dining card valid at all RECIPE brands
- Flexible scheduling
- Competitive wages
- Growth and advancement opportunities within the restaurant

### Benefits:

- Discounted or free food
- On-site parking
- Store discount

### Experience:

- Bartending: 2 years (Preferred)
- Serving: 2 years (Required)

### Job Duties:

- Provide excellent customer service by taking orders, preparing them efficiently, and building a rapport with Guests
- Handle card and cash transactions, ensuring that all funds in the cash drawer are accounted for by the end of the shift
- Keep an eye on patron intoxication levels and respond appropriately
- Identify belligerent customers, and work with management when needed to maintain a safe environment
- Clean the bar and the surrounding area of spills and other messes as needed
- Other duties as requested