

Housekeeping Associate

ABC Hotel and Resort is hiring various Housekeeping positions for the upcoming season which include; Room Attendants, House Person and Laundry Attendants.

What is in it for you?

- Competitive compensation
- Subsidized staff accommodation provided on-site for full time status
- Comprehensive Wellness platform
- Discounts on food & beverage/fitness centre/spa/
- Opportunity to develop your talent and grow within the hotel chain.

What you will be doing?

- Respond promptly to requests from guests and other departments
- Assisting fellow associates with cleaning of guest rooms
- Delivering linens, cots, extra dishes etc. to guest rooms upon request
- Emptying garbage and recycling as required
- Assisting with stocking public restrooms as required
- Responding to guest requests
- Identify and report preventative or other maintenance issues in public areas and guest rooms
- Remove items from hallways and transport to service areas, including debris, room service and food & beverage trays, unread newspapers, soiled linens and trash placed near housekeeper carts
- Compliance with all safety regulations of assigned tasks, and ensure a clean and safe working environment with active participation in the health and safety program
- Adhere to all environmental policies and programs as required
- Check that all equipment is in working order
- Keep laundry room and surrounding area clean and organized
- Sort items prior to loading washing machine
- Change loads from washing machine to dryer
- Sort and fold towels, sheets, bedding, uniforms etc.
- Other duties as assigned

Your experience and skills include:

- Work experience in the hospitality industry an asset
- Experience with a property management system
- Proficient with computer systems, and ability to learn new programs
- Able to work flexible hours (early morning, evening and occasional split shifts)
- Ability to deal with high-pressure situations in a fast-paced environment
- Solutions-orientated, strong interpersonal skills and problem-solving techniques
- Highly motivated and guest driven with a passion to continually exceed expectations and anticipate needs
- Proactive with a demonstrated eye for detail and the ability to manage multiple functions

ABC Hotel and Resort is an equal opportunity employer. We are committed to inclusive, barrier-free recruitment and selection processes and work environment in accordance with the Accessibility for Ontarians with Disabilities Act (AODA). The Human Resources department will work with applicants requesting accommodations at any stage of the hiring process.

ABC Hotel and Resort is committed to building a more diverse workplace and encourages all qualified applicants to apply.

Job Type: Full-time

Benefits:

- Dental care
- Discounted or free food
- Extended health care
- RRSP match
- Vision care
- Wellness program

Experience:

- Hotel housekeeping: 1 year (Preferred)